

If you have any questions regarding Cox Cable in your unit, please contact Cox Cable directly:

- Call 844-837-5677
- Tell them it is a "BULK" account
- They will ask for the property address and unit number
- They will then be able to pull up your unit's individual account and assist you with the following:
 - o Remote resetting of your unit's equipment
 - o Remote troubleshooting
 - o Schedule service calls (if required)

For questions regarding internet in your unit, please contact ENCO Electronics at:

- 800-393-3973

Please note that the HOA only pays for the basic bulk video and internet service for each unit. Any desired service upgrades are the responsibility of the unit Owner and can be obtained by following the above steps.